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Docket Number 2007-445-A

10-27-09 Dept: 25.1

To: Public Service Commission

Greeting, My name is Ms. Patricia Ford I would like to address the safety issues for individuals who use ambulance services in the state of South Carolina. It is essential that the level of care not be change; all ambulance should have proper training and experience, ready availability of the proper equipment and supplies, a properly designed vehicle to meet the needs of the sick, treatment protocols and guidelines, radio communication with the emergency department personnel, ready availability of physician-directed medical control. It would be a major problem if South Carolina allows companies not to have Emergency Medical Technician or Paramedic on the ambulance. For example my mother Mrs. Eunice Ford used Personal ambulance services for several years; because she had various medical problems such as renal failure, congestive heart failure, and diabetes. I could not imagine me allowing my mother to use an ambulance services with untrained workers. My mother needed a member of the prehospital emergency medical system who was trained to provide sophisticated advanced life support. The Public Service Commission needs to strive to achieve the highest level of quality ambulance services; no one should be treated differently because of their financial status. My philosophy in life is "Do unto others what you would have them do unto you"